LITTLETON, CO

RESIDENT SURVEY

Open Participation Web Survey Report of Results

August 2022

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About this Report

As part of the effort to provide residents the opportunity to rate the quality of life in Littleton and their satisfaction with community amenities and their local government, the City conducted a scientific survey of 5,000 households within city boundaries. Survey invitations were sent to randomly selected households in June 2022 and data were collected through July 19, 2022. The survey invitations also contained a URL where the survey could be completed online on Polco. After the official data collection period was underway (see the report, *The Littleton Resident Survey Report 2022*), the City of Littleton made available a web-based survey to its residents through a link on the City's website and other various communication avenues. Residents were able to complete the survey for two weeks in July 2022 and 128 residents responded. This report contains the results of this open participation administration of the web-based survey.

These data were not collected through a random sample and it is unknown who in the community was aware of link on the City's website; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the City of Littleton. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. Survey results were weighted using the population norms to reflect the appropriate percent of those residents in the city. The variables used for weighting the household respondent data were gender, age, housing unit type (attached or detached), housing tenure (rent or own), and area of residence. No adjustments were made for design effects. The results of the weighting scheme are presented in the table on the following page.

Table 1: 2022 Littleton, CO Open Participation Survey Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing**			
Own home	61%	95%	76%
Rent home	39%	5%	24%
Detached unit*	54%	83%	67%
Attached unit*	46%	17%	33%
Race and Ethnicity**			
White	91%	93%	90%
Not white	9%	7%	10%
Not Hispanic	90%	98%	89%
Hispanic	10%	2%	11%
Sex and Age**			
Male	48%	42%	55%
Female	52%	55%	42%
18-34 years of age	26%	5%	20%
35-54 years of age	37%	26%	42%
55+ years of age	36%	69%	38%
Males 18-34	14%	3%	11%
Males 35-54	18%	9%	27%
Males 55+	16%	31%	18%
Females 18-34	13%	3%	11%
Females 35-54	19%	16%	15%
Females 55+	20%	38%	18%
Area**			
District 1	28%	16%	25%
District 2	22%	20%	25%
District 3	25%	25%	26%
District 4	26%	39%	24%

^{*} ACS 2017 5-year estimates

^{**} Only of the population in housing units

Respondent Characteristics

The following tables display the weighted demographic characteristics of those responding to the 2022 Community Survey including frequency of responses and the number of respondents.

Table 2: Length of Residency

How many years have you lived in Littleton?	Percent of respondents	Number of respondents
Less than 1 year	6%	N=8
1-5 years	34%	N=44
6-10 years	12%	N=15
11-15 years	4%	N=5
More than 15 years	43%	N=56
Total	100%	N=128

Table 3: Number of Household Members

How many people (including yourself) live in your household?	Percent of respondents	Number of respondents
1	25%	N=32
2	54%	N=67
3 or more	21%	N=26
Total	100%	N=125

Table 4: Number of Household Members Age 12 or Younger

How many children 12 or younger live in your household?	Percent of respondents	Number of respondents
0	81%	N=104
1	7%	N=8
2	2%	N=3
3 or more	10%	N=13
Total	100%	N=128

Table 5: Number of Household Members Ages 13 to 17

How many teenagers ages 13 to 17 live in your household?	Percent of respondents	Number of respondents
0	94%	N=119
1	2%	N=2
2	0%	N=0
3 or more	5%	N=6
Total	100%	N=127

Table 6: Number of Household Members Age 55 or Older

How many people (including yourself) age 55 or older live in your house	hold? Percent of respondents	Number of respondents
0	54%	N=69
1	15%	N=19
2	31%	N=39
3 or more	0%	N=0
Total	100%	N=127

Table 7: Housing Unit Type

Table 1. Hodoling office 1. Type		
Which best describes the building you live in?	Percent of respondents	Number of respondents
One family house detached from any other houses	67%	N=85
House attached to one or more houses (e.g., a duplex or townhome)	18%	N=23
Building with two or more apartments or condominiums	15%	N=20
Mobile home	0%	N=0
Other	0%	N=0
Total	100%	N=127

Table 8: Housing Tenure (Rent vs Own)

Do you rent or own your home?	Percent of respondents	Number of respondents
Rent	24%	N=30
Own	76%	N=97
Total	100%	N=127

Table 9: Total Household Income for Current Year

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income, money from all sources for all persons living in your household.)	Percent of respondents	Number of respondents
Less than \$24,999	1%	N=1
\$25,000 to \$34,999	2%	N=2
\$35,000 to \$49,999	2%	N=3
\$50,000 to \$74,999	19%	N=23
\$75,000 to \$99,999	15%	N=18
\$100,000 to \$149,999	19%	N=23
\$150,000 to \$199,999	21%	N=25
\$200,000 or more	22%	N=26
Total	100%	N=122

Table 10: Respondent Level of Education

What is your level of education?	Percent of respondents	Number of respondents
0-11 years	0%	N=0
High school graduate	0%	N=1
Some college, no degree	17%	N=22
Associate degree	2%	N=2
Bachelors' degree	42%	N=53
Graduate or professional degree	39%	N=51
Total	100%	N=128

Table 11: Respondent Ethnicity

Are you Spanish, Hispanic or Latino?	Percent of respondents	Number of respondents
No, not Spanish, Hispanic or Latino	89%	N=110
Yes, I consider myself to be Spanish, Hispanic or Latino	11%	N=13
Total	100%	N=123

Table 12: Respondent Race

What is your race?	Percent of respondents	Number of respondents
American Indian or Alaskan Native	0%	N=0
Asian, Asian Indian or Pacific Islander	2%	N=2
Black or African American	4%	N=5
White	90%	N=107
Other	4%	N=5
Total	100%	N=119

Total may exceed 100% as respondents could select more than one option.

Table 13: Respondent Age

In which category is your age?	Percent of respondents	Number of respondents
18-24	0%	N=0
25-34	20%	N=25
35-44	18%	N=23
45-54	23%	N=29
55-64	23%	N=29
65-74	10%	N=12
75+	6%	N=7
Total	100%	N=126

Table 14: Respondent Gender

What is your gender?	Percent of respondents	Number of respondents
Female	42%	N=50
Male	55%	N=66
Identify in another way	3%	N=4
Total	100%	N=120

Complete Set of Survey Responses

The following pages contain a complete set of responses to each question on the survey. For questions that included a "don't know" or "no opinion" response option, two tables for that question are provided: the first excludes the "don't know" or "no opinion" responses and the second includes those response options.

Table 15: Question 1 without "don't know" responses

Please rate each of the following aspects of quality of life in Littleton.	Excellent		Good		Fair		Poor		Total	
Littleton as a place to live	48%	N=62	45%	N=57	7%	N=10	0%	N=0	100%	N=128
Your neighborhood as a place to live	35%	N=43	57%	N=68	8%	N=9	0%	N=0	100%	N=120
Littleton as a place to raise children	36%	N=38	54%	N=57	9%	N=9	1%	N=1	100%	N=105
Littleton as a place to retire	23%	N=21	31%	N=29	31%	N=29	14%	N=13	100%	N=92
Littleton as a place to work	14%	N=12	47%	N=40	29%	N=24	10%	N=8	100%	N=84
Overall quality of life in Littleton	46%	N=59	39%	N=49	15%	N=19	0%	N=0	100%	N=128

Table 16: Question 1 with "don't know" responses

Please rate each of the following aspects of quality of life in Littleton.	Excellent		Good		Fair		Poor		Don't know		Total	
Littleton as a place to live	48%	N=62	45%	N=57	7%	N=10	0%	N=0	0%	N=0	100%	N=128
Your neighborhood as a place to live	35%	N=43	57%	N=68	8%	N=9	0%	N=0	0%	N=0	100%	N=120
Littleton as a place to raise children	30%	N=38	45%	N=57	7%	N=9	1%	N=1	18%	N=22	100%	N=127
Littleton as a place to retire	17%	N=21	23%	N=29	23%	N=29	10%	N=13	28%	N=35	100%	N=128
Littleton as a place to work	10%	N=12	31%	N=40	19%	N=24	7%	N=8	34%	N=42	100%	N=127
Overall quality of life in Littleton	46%	N=59	39%	N=49	15%	N=19	0%	N=0	0%	N=0	100%	N=128

Table 17: Question 2

What are your reasons for living in Littleton? (Please select all that apply.)	Percent of respondents	Number of respondents
I feel safe here	35%	N=45
I like the location in general	74%	N=95
Cost of living is affordable	7%	N=9
I've always lived here	18%	N=23
I like the school my children attend	15%	N=20
I like living in a college town	0%	N=0
I like my neighborhood	52%	N=67
I have friends and family in the area	42%	N=53
Sense of community	39%	N=50
Housing and rental rates are affordable	1%	N=2
Proximity to work/work here	1%	N=2
Parks, recreation and open space	5%	N=6
Transportation options	1%	N=1
Other	8%	N=10

Total may exceed 100% as respondents could choose more than one answer.

Table 18: Question 3 without "don't know" responses

To what extent do you agree or disagree that each statement below describes the City of Littleton?	Strongly agree			ewhat gree	Somewhat disagree			ongly agree	Total	
The city is a safe community	44%	N=57	46%	N=59	9%	N=12	0%	N=0	100%	N=127
The city has a low crime rate	22%	N=24	56%	N=60	17%	N=19	5%	N=6	100%	N=109
The city supports local businesses	45%	N=51	41%	N=47	12%	N=14	2%	N=2	100%	N=115
Littleton has tight-knit neighborhoods	30%	N=35	51%	N=60	13%	N=15	6%	N=7	100%	N=117
The city offers the best schools	46%	N=36	33%	N=25	11%	N=9	10%	N=7	100%	N=77
Littleton has an effective city government	19%	N=20	50%	N=52	19%	N=20	11%	N=12	100%	N=104
Traffic flows well on city streets	8%	N=10	35%	N=42	34%	N=41	23%	N=28	100%	N=122

Table 19: Question 3 with "don't know" responses

To what extent do you agree or disagree that each statement below describes the City of Littleton?	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Don't know		Total	
The city is a safe community	44%	N=57	46%	N=59	9%	N=12	0%	N=0	0%	N=0	100%	N=128
The city has a low crime rate	18%	N=24	47%	N=60	15%	N=19	5%	N=6	15%	N=19	100%	N=128
The city supports local businesses	40%	N=51	37%	N=47	11%	N=14	2%	N=2	11%	N=14	100%	N=128
Littleton has tight-knit neighborhoods	27%	N=35	47%	N=60	12%	N=15	5%	N=7	8%	N=11	100%	N=128
The city offers the best schools	28%	N=36	20%	N=25	7%	N=9	6%	N=7	40%	N=51	100%	N=128
Littleton has an effective city government	16%	N=20	40%	N=52	16%	N=20	9%	N=12	19%	N=24	100%	N=128
Traffic flows well on city streets	8%	N=10	33%	N=42	32%	N=41	22%	N=28	5%	N=6	100%	N=128

Table 20: Question 4

Please identify up to three issues you believe are the most pressing issues facing Littleton in the next two years.	Percent of respondents	Number of respondents
Job growth	8%	N=11
Traffic in general	38%	N=48
Business retention	18%	N=23
Neighborhoods	17%	N=22
Trails	5%	N=6
Community image	6%	N=8
Street maintenance	36%	N=46
Aging or outdated commercial areas	24%	N=30
Leisure activities	2%	N=2
Crime reduction	31%	N=39
Traffic light synchronization	15%	N=19
Business attraction	11%	N=14
Alternative energy sources	27%	N=35
Open space	10%	N=12
Maintenance of city properties and buildings	3%	N=4
Affordable housing/cost of living	15%	N=19
Too much growth (population, housing, development)	4%	N=5
Homeless population/homelessness	5%	N=6
Other	15%	N=19

Total may exceed 100% as respondents could choose up to three responses.

Table 21: Question 5 without "don't know" responses

Please tell us how safe you feel in each of the following areas in Littleton.	Very safe			ewhat afe		ewhat safe	Very unsafe		Total	
Downtown Littleton during the day	84%	N=105	12%	N=15	5%	N=6	0%	N=0	100%	N=126
Downtown Littleton at night	43%	N=49	43%	N=49	13%	N=15	1%	N=1	100%	N=114
Your neighborhood during the day	83%	N=103	12%	N=15	5%	N=6	0%	N=0	100%	N=123
Your neighborhood at night	38%	N=46	50%	N=61	11%	N=14	1%	N=1	100%	N=122
Parks, trails, natural open space areas	35%	N=44	47%	N=60	17%	N=22	1%	N=1	100%	N=127
Littleton overall during the day	61%	N=76	33%	N=41	6%	N=7	0%	N=0	100%	N=123
Littleton overall at night	14%	N=17	53%	N=63	31%	N=37	2%	N=3	100%	N=119

Table 22: Question 5 with "don't know" responses

Please tell us how safe you feel in each of the following areas in Littleton.	Very safe		Somewhat safe		Somewhat unsafe		Very unsafe		Don't know		Total	
	VCI	y saic	3	aic	un	Saic	un	Saic	IXI	10 44	i otai	
Downtown Littleton during the day	82%	N=105	12%	N=15	4%	N=6	0%	N=0	2%	N=2	100%	N=128
Downtown Littleton at night	40%	N=49	41%	N=49	13%	N=15	1%	N=1	6%	N=7	100%	N=121
Your neighborhood during the day	83%	N=103	12%	N=15	5%	N=6	0%	N=0	0%	N=0	100%	N=123
Your neighborhood at night	36%	N=46	48%	N=61	11%	N=14	1%	N=1	5%	N=6	100%	N=128
Parks, trails, natural open space areas	35%	N=44	47%	N=60	17%	N=22	1%	N=1	1%	N=1	100%	N=128
Littleton overall during the day	61%	N=76	33%	N=41	6%	N=7	0%	N=0	0%	N=0	100%	N=123
Littleton overall at night	13%	N=17	49%	N=63	29%	N=37	2%	N=3	7%	N=9	100%	N=128

Table 23: Question 6 without "don't know" responses

You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how	Percent of	Number of
important do you think it is to shop locally in Littleton?	respondents	respondents
Essential	13%	N=17
Very important	57%	N=73
Somewhat important	24%	N=31
Not at all important	6%	N=8
Total	100%	N=128

Table 24: Question 6 with "don't know" responses

You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton?	Percent of respondents	Number of respondents
Essential	13%	N=17
Very important	57%	N=73
Somewhat important	24%	N=31
Not at all important	6%	N=8
Total	100%	N=128

Table 25: Question 7 without "don't know" responses

How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism,	Percent of	Number of
and entertainment?	respondents	respondents
Essential	24%	N=31
Very important	43%	N=55
Somewhat important	22%	N=28
Not at all important	10%	N=13
Total	100%	N=127

Table 26: Question 7 with "don't know" responses

How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment?	Percent of respondents	Number of respondents
Essential	24%	N=31
Very important	43%	N=55
Somewhat important	22%	N=28
Not at all important	10%	N=13
Don't know	1%	N=1
Total	100%	N=128

Table 27: Question 8 - Quality without "don't know" responses

Please rate the quality of each of the following in Littleton:	Exc	ellent	G	ood	Fair		Р	oor	To	Total	
Appearance of city	27%	N=34	44%	N=56	20%	N=26	10%	N=12	100%	N=128	
Shopping opportunities	5%	N=7	56%	N=72	32%	N=42	6%	N=8	100%	N=128	
Job opportunities	1%	N=1	34%	N=28	43%	N=36	22%	N=19	100%	N=84	
Historic preservation	11%	N=12	54%	N=63	28%	N=32	7%	N=9	100%	N=116	
Economic development	8%	N=8	32%	N=34	47%	N=49	13%	N=13	100%	N=103	
Public transit services	16%	N=19	35%	N=41	12%	N=14	37%	N=44	100%	N=119	
Traffic flow	1%	N=2	34%	N=42	36%	N=44	29%	N=35	100%	N=122	
Snow plowing	9%	N=11	33%	N=39	47%	N=55	11%	N=14	100%	N=119	
Downtown parking	7%	N=8	34%	N=40	23%	N=28	36%	N=43	100%	N=119	
Parks and trails	42%	N=54	47%	N=59	2%	N=3	9%	N=11	100%	N=127	
Recreation opportunities	31%	N=40	53%	N=67	4%	N=6	11%	N=14	100%	N=126	
Open space areas	29%	N=35	53%	N=63	10%	N=12	8%	N=10	100%	N=119	
Environmental sustainability	8%	N=6	39%	N=33	23%	N=19	30%	N=25	100%	N=83	
Littleton Police Department	30%	N=33	36%	N=41	21%	N=23	13%	N=15	100%	N=111	
Traffic enforcement	11%	N=10	32%	N=30	26%	N=24	31%	N=29	100%	N=93	
Code compliance	10%	N=6	35%	N=21	19%	N=11	37%	N=22	100%	N=60	
Municipal Court	26%	N=4	71%	N=11	3%	N=1	0%	N=0	100%	N=15	
Bemis Library	54%	N=48	42%	N=38	3%	N=3	1%	N=0	100%	N=89	
Littleton Museum	55%	N=50	38%	N=35	7%	N=6	0%	N=0	100%	N=91	
Hudson Gardens	73%	N=68	25%	N=23	2%	N=2	0%	N=0	100%	N=93	
Carson Nature Center	77%	N=56	18%	N=13	3%	N=2	2%	N=1	100%	N=73	
South Platte Park	59%	N=70	35%	N=42	1%	N=1	5%	N=6	100%	N=118	
Buck Recreation Center	33%	N=29	47%	N=42	18%	N=16	1%	N=1	100%	N=88	
City-sponsored special events	28%	N=31	54%	N=59	13%	N=14	5%	N=6	100%	N=109	
Town Hall Arts Center	72%	N=53	26%	N=19	2%	N=2	0%	N=0	100%	N=73	
Leaf and tire recycling	13%	N=7	55%	N=29	5%	N=3	27%	N=14	100%	N=53	
Household Haz Mat Roundup	15%	N=5	39%	N=13	39%	N=13	8%	N=3	100%	N=34	
City management	22%	N=22	40%	N=40	20%	N=20	18%	N=18	100%	N=100	

Table 28: Question 8 - Quality with "don't know" responses

Please rate the quality of each of the following in Littleton:	Exc	ellent	Go	ood	F	air	Р	oor	Don'	t know	To	otal
Appearance of city	27%	N=34	44%	N=56	20%	N=26	10%	N=12	0%	N=0	100%	N=128
Shopping opportunities	5%	N=7	56%	N=72	32%	N=42	6%	N=8	0%	N=0	100%	N=128
Job opportunities	1%	N=1	22%	N=28	28%	N=36	15%	N=19	34%	N=44	100%	N=128
Historic preservation	10%	N=12	49%	N=63	25%	N=32	7%	N=9	9%	N=12	100%	N=128
Economic development	6%	N=8	26%	N=34	38%	N=49	10%	N=13	19%	N=25	100%	N=128
Public transit services	15%	N=19	32%	N=41	11%	N=14	35%	N=44	7%	N=9	100%	N=128
Traffic flow	1%	N=2	34%	N=42	36%	N=44	29%	N=35	0%	N=0	100%	N=122
Snow plowing	9%	N=11	30%	N=39	43%	N=55	11%	N=14	7%	N=9	100%	N=128
Downtown parking	6%	N=8	31%	N=40	22%	N=28	34%	N=43	7%	N=9	100%	N=128
Parks and trails	42%	N=54	46%	N=59	2%	N=3	9%	N=11	1%	N=1	100%	N=128
Recreation opportunities	31%	N=40	52%	N=67	4%	N=6	11%	N=14	2%	N=2	100%	N=128
Open space areas	29%	N=35	52%	N=63	10%	N=12	8%	N=10	2%	N=2	100%	N=121
Environmental sustainability	5%	N=6	25%	N=33	15%	N=19	20%	N=25	35%	N=45	100%	N=128
Littleton Police Department	26%	N=33	32%	N=41	18%	N=23	11%	N=15	13%	N=17	100%	N=128
Traffic enforcement	8%	N=10	23%	N=30	19%	N=24	23%	N=29	27%	N=35	100%	N=128
Code compliance	5%	N=6	17%	N=21	9%	N=11	17%	N=22	53%	N=68	100%	N=128
Municipal Court	3%	N=4	8%	N=11	0%	N=1	0%	N=0	88%	N=112	100%	N=126
Bemis Library	38%	N=48	30%	N=38	2%	N=3	0%	N=0	30%	N=39	100%	N=128
Littleton Museum	39%	N=50	27%	N=35	5%	N=6	0%	N=0	29%	N=37	100%	N=128
Hudson Gardens	53%	N=68	18%	N=23	2%	N=2	0%	N=0	28%	N=35	100%	N=128
Carson Nature Center	44%	N=56	10%	N=13	2%	N=2	1%	N=1	43%	N=55	100%	N=128
South Platte Park	54%	N=70	32%	N=42	1%	N=1	5%	N=6	7%	N=10	100%	N=128
Buck Recreation Center	23%	N=29	33%	N=42	13%	N=16	1%	N=1	31%	N=40	100%	N=128
City-sponsored special events	24%	N=31	46%	N=59	11%	N=14	5%	N=6	15%	N=19	100%	N=128
Town Hall Arts Center	41%	N=53	15%	N=19	1%	N=2	0%	N=0	43%	N=55	100%	N=128
Leaf and tire recycling	5%	N=7	23%	N=29	2%	N=3	11%	N=14	59%	N=75	100%	N=128
Household Haz Mat Roundup	4%	N=5	10%	N=13	10%	N=13	2%	N=3	73%	N=94	100%	N=128
City management	17%	N=22	31%	N=40	16%	N=20	14%	N=18	22%	N=28	100%	N=128

Table 29: Question 8 - Importance without "don't know" responses

Please rate how important, if at all, each is to you.	Ess	ential	Very in	nportant	Somewha	at important	Not at al	l important	To	otal
Appearance of city	27%	N=34	61%	N=77	12%	N=15	0%	N=0	100%	N=127
Shopping opportunities	9%	N=12	37%	N=48	48%	N=61	6%	N=8	100%	N=128
Job opportunities	17%	N=20	46%	N=55	26%	N=32	11%	N=14	100%	N=120
Historic preservation	26%	N=31	32%	N=37	28%	N=33	14%	N=17	100%	N=119
Economic development	36%	N=45	55%	N=70	9%	N=11	0%	N=1	100%	N=127
Public transit services	43%	N=55	31%	N=39	16%	N=21	10%	N=13	100%	N=128
Traffic flow	43%	N=54	41%	N=52	10%	N=13	7%	N=8	100%	N=127
Snow plowing	35%	N=44	42%	N=54	14%	N=19	9%	N=11	100%	N=128
Downtown parking	19%	N=25	21%	N=27	44%	N=56	16%	N=20	100%	N=128
Parks and trails	57%	N=73	40%	N=50	3%	N=3	0%	N=0	100%	N=127
Recreation opportunities	42%	N=54	40%	N=51	18%	N=23	0%	N=0	100%	N=128
Open space areas	52%	N=67	34%	N=44	13%	N=17	1%	N=1	100%	N=128
Environmental sustainability	53%	N=68	36%	N=45	7%	N=9	4%	N=6	100%	N=127
Littleton Police Department	66%	N=84	25%	N=32	2%	N=3	6%	N=8	100%	N=127
Traffic enforcement	27%	N=35	36%	N=46	29%	N=37	7%	N=9	100%	N=127
Code compliance	41%	N=44	32%	N=34	19%	N=20	9%	N=9	100%	N=108
Municipal Court	45%	N=42	42%	N=40	7%	N=6	6%	N=6	100%	N=94
Bemis Library	65%	N=80	19%	N=23	12%	N=15	4%	N=5	100%	N=123
Littleton Museum	40%	N=50	35%	N=43	20%	N=25	6%	N=7	100%	N=124
Hudson Gardens	28%	N=35	36%	N=45	33%	N=40	3%	N=4	100%	N=123
Carson Nature Center	28%	N=27	41%	N=41	27%	N=26	4%	N=4	100%	N=99
South Platte Park	48%	N=54	37%	N=42	15%	N=17	0%	N=0	100%	N=113
Buck Recreation Center	27%	N=28	53%	N=55	20%	N=21	0%	N=0	100%	N=104
City-sponsored special events	13%	N=16	43%	N=54	36%	N=45	8%	N=10	100%	N=125
Town Hall Arts Center	29%	N=34	35%	N=41	34%	N=40	2%	N=2	100%	N=117
Leaf and tire recycling	12%	N=14	55%	N=62	26%	N=29	7%	N=8	100%	N=113
Household Haz Mat Roundup	23%	N=22	50%	N=48	23%	N=22	3%	N=3	100%	N=95
City management	75%	N=93	17%	N=20	8%	N=9	1%	N=1	100%	N=124

Table 30: Question 8 - Importance with "don't know" responses

Please rate how important, if at all, each is to				ery		newhat	1	at all				
you.	Ess	ential	imp	ortant	imp	ortant	imp	ortant	Don'	know	To	otal
Appearance of city	27%	N=34	61%	N=77	12%	N=15	0%	N=0	0%	N=0	100%	N=127
Shopping opportunities	9%	N=12	37%	N=48	48%	N=61	6%	N=8	0%	N=0	100%	N=128
Job opportunities	16%	N=20	43%	N=55	25%	N=32	11%	N=14	6%	N=8	100%	N=128
Historic preservation	25%	N=31	30%	N=37	26%	N=33	13%	N=17	6%	N=7	100%	N=126
Economic development	35%	N=45	54%	N=70	9%	N=11	0%	N=1	1%	N=1	100%	N=128
Public transit services	43%	N=55	31%	N=39	16%	N=21	10%	N=13	0%	N=0	100%	N=128
Traffic flow	43%	N=54	41%	N=52	10%	N=13	7%	N=8	0%	N=0	100%	N=127
Snow plowing	35%	N=44	42%	N=54	14%	N=19	9%	N=11	0%	N=0	100%	N=128
Downtown parking	19%	N=25	21%	N=27	44%	N=56	15%	N=20	0%	N=0	100%	N=128
Parks and trails	57%	N=73	40%	N=50	3%	N=3	0%	N=0	0%	N=0	100%	N=127
Recreation opportunities	42%	N=54	40%	N=51	18%	N=23	0%	N=0	0%	N=0	100%	N=128
Open space areas	52%	N=67	34%	N=44	13%	N=17	1%	N=1	0%	N=0	100%	N=128
Environmental sustainability	53%	N=68	35%	N=45	7%	N=9	4%	N=6	1%	N=1	100%	N=128
Littleton Police Department	65%	N=84	25%	N=32	2%	N=3	6%	N=8	1%	N=1	100%	N=128
Traffic enforcement	27%	N=35	36%	N=46	29%	N=37	7%	N=9	1%	N=1	100%	N=128
Code compliance	35%	N=44	27%	N=34	16%	N=20	7%	N=9	15%	N=20	100%	N=128
Municipal Court	33%	N=42	31%	N=40	5%	N=6	4%	N=6	27%	N=34	100%	N=128
Bemis Library	62%	N=80	18%	N=23	12%	N=15	4%	N=5	4%	N=5	100%	N=128
Littleton Museum	39%	N=50	34%	N=43	19%	N=25	5%	N=7	3%	N=3	100%	N=127
Hudson Gardens	27%	N=35	35%	N=45	32%	N=40	3%	N=4	3%	N=4	100%	N=127
Carson Nature Center	21%	N=27	32%	N=41	20%	N=26	3%	N=4	23%	N=30	100%	N=128
South Platte Park	45%	N=54	35%	N=42	14%	N=17	0%	N=0	6%	N=8	100%	N=121
Buck Recreation Center	22%	N=28	43%	N=55	16%	N=21	0%	N=0	19%	N=24	100%	N=128
City-sponsored special events	12%	N=16	42%	N=54	35%	N=45	8%	N=10	2%	N=3	100%	N=128
Town Hall Arts Center	27%	N=34	32%	N=41	31%	N=40	2%	N=2	8%	N=10	100%	N=127
Leaf and tire recycling	11%	N=14	49%	N=62	23%	N=29	6%	N=8	11%	N=15	100%	N=127
Household Haz Mat Roundup	17%	N=22	37%	N=48	17%	N=22	2%	N=3	26%	N=33	100%	N=128
City management	73%	N=93	16%	N=20	7%	N=9	1%	N=1	3%	N=3	100%	N=127

Table 31: Question 9 without "don't know" responses

Please rate the following areas of transportation in Littleton.	Excellent		Good		F	air	Р	oor	To	otal
Ease of driving	19%	N=24	58%	N=74	17%	N=22	7%	N=9	100%	N=128
Ease of traveling by bus (RTD)	9%	N=6	11%	N=7	27%	N=16	53%	N=33	100%	N=62
Ease of traveling by light rail	21%	N=24	35%	N=40	19%	N=22	25%	N=28	100%	N=114
Ease of walking in the city	21%	N=27	44%	N=56	25%	N=31	10%	N=13	100%	N=127
Ease of traveling by bicycle	17%	N=18	49%	N=51	26%	N=28	8%	N=8	100%	N=105
Street maintenance	8%	N=10	35%	N=43	32%	N=39	24%	N=29	100%	N=122
Omnibus senior and disabled transit service	19%	N=2	78%	N=10	0%	N=0	3%	N=0	100%	N=13
Downtown Littleton light rail station	37%	N=40	44%	N=48	17%	N=18	2%	N=2	100%	N=107
Mineral Avenue light rail station	19%	N=16	57%	N=50	23%	N=20	1%	N=1	100%	N=87

Table 32: Question 9 with "don't know" responses

Please rate the following areas of transportation in Littleton.	Excellent		Good		F	Fair		oor	Don'	t know	Total	
Ease of driving	19%	N=24	58%	N=74	17%	N=22	7%	N=9	0%	N=0	100%	N=128
Ease of traveling by bus (RTD)	5%	N=6	6%	N=7	13%	N=16	27%	N=33	49%	N=60	100%	N=122
Ease of traveling by light rail	19%	N=24	31%	N=40	17%	N=22	22%	N=28	11%	N=14	100%	N=128
Ease of walking in the city	21%	N=27	44%	N=56	24%	N=31	10%	N=13	1%	N=1	100%	N=128
Ease of traveling by bicycle	14%	N=18	40%	N=51	22%	N=28	6%	N=8	17%	N=22	100%	N=127
Street maintenance	8%	N=10	33%	N=43	31%	N=39	23%	N=29	5%	N=6	100%	N=128
Omnibus senior and disabled transit service	2%	N=2	8%	N=10	0%	N=0	0%	N=0	90%	N=115	100%	N=128
Downtown Littleton light rail station	31%	N=40	38%	N=48	14%	N=18	1%	N=2	16%	N=20	100%	N=127
Mineral Avenue light rail station	13%	N=16	39%	N=50	16%	N=20	1%	N=1	32%	N=40	100%	N=128

Table 33: Question 10 without "don't know" responses

Please circle the number that comes closest to your opinion about Littleton's Bemis Public Library and its services:		Excellent		aad	F	air	В	00"	То	+ol
Fublic Library and its services.	EXC	Excellent		Good		all	Poor		Total	
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	73%	N=44	23%	N=14	4%	N=2	1%	N=0	100%	N=60
Library services (e.g., reference desk, check out, etc.)	82%	N=59	12%	N=8	6%	N=5	0%	N=0	100%	N=72
Internet and computer services	76%	N=44	22%	N=12	2%	N=1	0%	N=0	100%	N=57
Online services at www.littletongov.org/bemis accessed from home or elsewhere										
(e.g., book holds, access databases, research, etc.)	73%	N=44	17%	N=10	8%	N=5	2%	N=1	100%	N=59
Materials and collections	50%	N=32	43%	N=28	3%	N=2	4%	N=2	100%	N=64
Library building and grounds	28%	N=22	58%	N=45	14%	N=11	0%	N=0	100%	N=78
Overall performance of the library	64%	N=52	32%	N=26	4%	N=3	0%	N=0	100%	N=81

Table 34: Question 10 with "don't know" responses

Please circle the number that comes closest to your opinion about Littleton's Bemis Public Library and its services:	Exc	Excellent		Good		Fair		oor	Don't	know	To	otal
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	35%	N=44	11%	N=14	2%	N=2	0%	N=0	51%	N=63	100%	N=123
Library services (e.g., reference desk, check out, etc.)	48%	N=59	7%	N=8	4%	N=5	0%	N=0	41%	N=50	100%	N=122
Internet and computer services	36%	N=44	10%	N=12	1%	N=1	0%	N=0	53%	N=65	100%	N=123
Online services at www.littletongov.org/bemis accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	36%	N=44	8%	N=10	4%	N=5	1%	N=1	52%	N=63	100%	N=123
Materials and collections	26%	N=32	23%	N=28	2%	N=2	2%	N=2	48%	N=58	100%	N=123
Library building and grounds	18%	N=22	37%	N=45	9%	N=11	0%	N=0	36%	N=45	100%	N=123
Overall performance of the library	43%	N=52	21%	N=26	2%	N=3	0%	N=0	34%	N=41	100%	N=123

Table 35: Question 11 without "don't know" responses

Please circle the number that comes closest to your opinion about the Littleton	nber that comes closest to your opinion about the Littleton									
Museum and its services:	Excellent		G	ood	Fa	Fair		oor	To	tal
Museum programs (e.g., lectures, classes, special events - Holiday's Eve, Sheep to										
Shawl, spring planting)	66%	N=36	31%	N=17	3%	N=2	0%	N=0	100%	N=55
Wednesday evening free summer concerts	53%	N=34	36%	N=23	11%	N=7	0%	N=0	100%	N=65
Museum research center	57%	N=8	35%	N=5	6%	N=1	2%	N=0	100%	N=13
Museum rotating exhibits	41%	N=20	52%	N=26	6%	N=3	1%	N=1	100%	N=50
Art shows in the galleries	41%	N=19	52%	N=25	4%	N=2	2%	N=1	100%	N=47
Living History Farms/Historic Site Interpreters	50%	N=31	50%	N=31	0%	N=0	0%	N=0	100%	N=62
Museum building and grounds	70%	N=48	27%	N=18	2%	N=1	1%	N=1	100%	N=68
Overall performance of the Littleton Museum	54%	N=37	41%	N=28	5%	N=3	0%	N=0	100%	N=69

Table 36: Question 11 with "don't know" responses

Please circle the number that comes closest to your opinion about the Littleton Museum and its services:	Excellent		Go	ood	Fair		Р	Poor		t know	now To	
Museum programs (e.g., lectures, classes, special events - Holiday's												
Eve, Sheep to Shawl, spring planting)	30%	N=36	14%	N=17	1%	N=2	0%	N=0	55%	N=67	100%	N=123
Wednesday evening free summer concerts	28%	N=34	19%	N=23	6%	N=7	0%	N=0	47%	N=58	100%	N=123
Museum research center	6%	N=8	4%	N=5	1%	N=1	0%	N=0	89%	N=109	100%	N=123
Museum rotating exhibits	17%	N=20	21%	N=26	2%	N=3	1%	N=1	60%	N=73	100%	N=123
Art shows in the galleries	16%	N=19	20%	N=25	2%	N=2	1%	N=1	61%	N=75	100%	N=123
Living History Farms/Historic Site Interpreters	25%	N=31	25%	N=31	0%	N=0	0%	N=0	49%	N=61	100%	N=123
Museum building and grounds	39%	N=48	15%	N=18	1%	N=1	0%	N=1	45%	N=55	100%	N=123
Overall performance of the Littleton Museum	30%	N=37	23%	N=28	3%	N=3	0%	N=0	44%	N=54	100%	N=123

Table 37: Question 12

If you had contact with the Littleton Police Department, please indicate about how many times you've been in contact over the last 12 months.	Percent of respondents	Number of respondents
Zero times	69%	N=88
1-2 times	27%	N=35
3-5 times	2%	N=2
6-8 times	1%	N=1
9 or more times	1%	N=1
Total	100%	N=128

Table 38: Question 13 without "don't know" responses

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom		1000 100		_						
you had contact.	Exc	ellent	Go	ood	Fa	air	Po	or	То	tal
Fairness	65%	N=25	23%	N=9	6%	N=2	5%	N=2	100%	N=38
Responsiveness to requests and/or needs	56%	N=22	23%	N=9	13%	N=5	8%	N=3	100%	N=38
Level of interest in addressing your concerns	56%	N=22	23%	N=9	10%	N=4	11%	N=5	100%	N=40
Helpfulness	57%	N=23	29%	N=12	4%	N=1	10%	N=4	100%	N=40
Courteousness	59%	N=23	29%	N=12	4%	N=1	8%	N=3	100%	N=40
Knowledge	52%	N=18	40%	N=14	8%	N=3	0%	N=0	100%	N=35
Timeliness of handling the situation	59%	N=22	26%	N=9	11%	N=4	5%	N=2	100%	N=37
Use of force in fair and effective way	86%	N=15	3%	N=1	0%	N=0	11%	N=2	100%	N=18
Resolution of concerns	47%	N=17	30%	N=11	12%	N=4	11%	N=4	100%	N=36
Overall impression of staff members	57%	N=23	30%	N=12	5%	N=2	8%	N=3	100%	N=40

Asked only of those who reported having contact with the City of Littleton Police Department in the last 12 months.

Table 39: Question 13 with "don't know" responses

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact.	Excellent		G	ood	Fair		Poor		Don't know		To	otal
Fairness	63%	N=25	23%	N=9	6%	N=2	5%	N=2	3%	N=1	100%	N=40
Responsiveness to requests and/or needs	54%	N=22	22%	N=9	13%	N=5	8%	N=3	3%	N=1	100%	N=40
Level of interest in addressing your concerns	56%	N=22	23%	N=9	10%	N=4	11%	N=5	0%	N=0	100%	N=40
Helpfulness	57%	N=23	29%	N=12	4%	N=1	10%	N=4	0%	N=0	100%	N=40
Courteousness	59%	N=23	29%	N=12	4%	N=1	8%	N=3	0%	N=0	100%	N=40
Knowledge	46%	N=18	35%	N=14	7%	N=3	0%	N=0	12%	N=5	100%	N=40
Timeliness of handling the situation	55%	N=22	24%	N=9	10%	N=4	5%	N=2	7%	N=3	100%	N=40
Use of force in fair and effective way	38%	N=15	1%	N=1	0%	N=0	5%	N=2	55%	N=22	100%	N=40
Resolution of concerns	43%	N=17	27%	N=11	11%	N=4	10%	N=4	10%	N=4	100%	N=40
Overall impression of staff members	57%	N=23	30%	N=12	5%	N=2	8%	N=3	0%	N=0	100%	N=40

Asked only of those who reported having contact with the City of Littleton Police Department in the last 12 months.

Table 40: Question 14 without "don't know" responses

Please rate the job the Littleton Police Department does at each of the following in Littleton.	Excellent		Good Fair		air	P	oor	То	tal	
Crime prevention	10%	N=8	77%	N=60	4%	N=3	9%	N=7	100%	N=79
Crime solving	8%	N=4	56%	N=26	20%	N=9	17%	N=8	100%	N=46
Maintaining public order	33%	N=26	39%	N=31	19%	N=15	9%	N=7	100%	N=79
Providing public information and education	23%	N=18	36%	N=29	30%	N=24	10%	N=8	100%	N=79
Protecting individual civil rights	19%	N=13	47%	N=32	11%	N=7	23%	N=15	100%	N=67
Assisting fire responders	44%	N=15	52%	N=18	4%	N=1	0%	N=0	100%	N=35

Table 41: Question 14 with "don't know" responses

Please rate the job the Littleton Police Department does at each of the following in Littleton.	Excellent		Good		Fair		Poor		Poor Don't		To	otal
Crime prevention	6%	N=8	48%	N=60	3%	N=3	6%	N=7	37%	N=46	100%	N=125
Crime solving	3%	N=4	20%	N=26	7%	N=9	6%	N=8	63%	N=81	100%	N=127
Maintaining public order	21%	N=26	24%	N=31	12%	N=15	6%	N=7	38%	N=48	100%	N=127
Providing public information and education	14%	N=18	23%	N=29	19%	N=24	6%	N=8	38%	N=48	100%	N=126
Protecting individual civil rights	10%	N=13	25%	N=32	6%	N=7	12%	N=15	47%	N=60	100%	N=127
Assisting fire responders	12%	N=15	14%	N=18	1%	N=1	0%	N=0	73%	N=92	100%	N=126

Table 42: Question 15 without "don't know" responses

Please rate the Littleton Police Department on the following.	Exc	ellent	G	ood	F	air	Р	oor	То	tal
Being trustworthy	29%	N=23	41%	N=33	18%	N=14	12%	N=10	100%	N=80
Acting in the best interest of the community	29%	N=22	39%	N=30	20%	N=16	12%	N=9	100%	N=77
Treating all residents fairly	27%	N=19	38%	N=26	12%	N=8	23%	N=16	100%	N=68
Being sensitive to residents' concerns	27%	N=19	40%	N=28	20%	N=14	14%	N=10	100%	N=71
Responding to citizens' emergency calls for service	44%	N=28	42%	N=27	4%	N=3	10%	N=6	100%	N=64
Caring about the well-being of the people they deal with	25%	N=20	45%	N=36	17%	N=13	13%	N=10	100%	N=80
Working with people in your neighborhood to solve neighborhood problems	31%	N=16	21%	N=11	19%	N=10	29%	N=16	100%	N=53
Communicating regularly with community members (e.g., websites, emails or public meetings)	24%	N=17	23%	N=17	29%	N=21	24%	N=18	100%	N=74
Inviting community members to provide input (e.g., comments, suggestions and concerns)	21%	N=13	37%	N=23	5%	N=3	37%	N=23	100%	N=61

Table 43: Question 15 with "don't know" responses

Please rate the Littleton Police Department on the following.	Exc	ellent	G	ood	· F	air	Р	oor	Don't	know	To	otal
Being trustworthy	18%	N=23	26%	N=33	11%	N=14	8%	N=10	37%	N=46	100%	N=127
Acting in the best interest of the community	18%	N=22	24%	N=30	12%	N=16	7%	N=9	39%	N=49	100%	N=126
Treating all residents fairly	15%	N=19	20%	N=26	6%	N=8	12%	N=16	47%	N=59	100%	N=127
Being sensitive to residents' concerns	15%	N=19	22%	N=28	11%	N=14	8%	N=10	44%	N=56	100%	N=127
Responding to citizens' emergency calls for service	22%	N=28	21%	N=27	2%	N=3	5%	N=6	49%	N=61	100%	N=126
Caring about the well-being of the people they deal with	16%	N=20	28%	N=36	11%	N=13	8%	N=10	37%	N=47	100%	N=127
Working with people in your neighborhood to solve neighborhood problems	13%	N=16	9%	N=11	8%	N=10	12%	N=16	58%	N=73	100%	N=127
Communicating regularly with community members (e.g., websites, emails or public meetings)	14%	N=17	13%	N=17	17%	N=21	14%	N=18	42%	N=53	100%	N=127
Inviting community members to provide input (e.g., comments, suggestions and concerns)	10%	N=13	18%	N=23	2%	N=3	18%	N=23	52%	N=65	100%	N=127

Table 44: Question 16 without "don't know" responses

Overall, how would you rate the quality of municipal services provided by the City of Littleton?	Percent of respondents	Number of respondents
Excellent	22%	N=22
Good	44%	N=43
Fair	32%	N=32
Poor	3%	N=3
Total	100%	N=99

Table 45: Question 16 with "don't know" responses

Table 10. Quedien 10 min dent mien 1espe		
Overall, how would you rate the quality of municipal services provided by the City of Littleton?	Percent of respondents	Number of respondents
Excellent	17%	N=22
Good	34%	N=43
Fair	25%	N=32
Poor	2%	N=3
Don't know	22%	N=29
Total	100%	N=128

Table 46: Question 17 without "don't know" responses

Please rate the following categories of Littleton government performance.	Exc	ellent	G	ood	F	air	P	oor	To	otal
The direction the city is taking with respect to open space, trails and parks	29%	N=31	57%	N=63	5%	N=6	9%	N=10	100%	N=109
Attracting companies to locate in Littleton	0%	N=0	51%	N=40	33%	N=26	16%	N=12	100%	N=79
The job the city government does at welcoming citizen involvement	42%	N=41	33%	N=32	20%	N=20	5%	N=5	100%	N=99
Opportunities to participate in city government decisions	34%	N=33	28%	N=27	25%	N=24	13%	N=13	100%	N=97
Responding to citizen complaints and concerns	19%	N=14	34%	N=25	33%	N=25	14%	N=10	100%	N=75
Holding public meetings about city plans	32%	N=30	48%	N=45	14%	N=13	6%	N=5	100%	N=94
Littleton's elected officials' consideration of what people like me think	22%	N=19	19%	N=17	27%	N=24	32%	N=27	100%	N=87
Littleton's government as an example of how best to provide services	13%	N=10	42%	N=32	15%	N=11	30%	N=23	100%	N=76
The city manager's management of city operations	12%	N=8	52%	N=34	9%	N=6	27%	N=18	100%	N=66
The quality of work provided by City of Littleton employees	25%	N=24	45%	N=43	21%	N=21	9%	N=9	100%	N=96
Spending local tax dollars wisely	17%	N=18	39%	N=41	27%	N=29	17%	N=18	100%	N=106
The value of services for the property taxes paid to Littleton	25%	N=29	37%	N=43	23%	N=27	16%	N=18	100%	N=116
A city government that is run efficiently	30%	N=26	40%	N=34	10%	N=9	20%	N=17	100%	N=86
Running Littleton's local government in the best interest of residents	12%	N=11	43%	N=43	20%	N=20	25%	N=24	100%	N=98
Being transparent and accountable to the public	10%	N=11	44%	N=50	23%	N=27	23%	N=26	100%	N=114
Providing information about city plans and programs	20%	N=22	51%	N=56	18%	N=20	11%	N=12	100%	N=111
The overall direction the city is taking	14%	N=16	47%	N=51	25%	N=27	15%	N=16	100%	N=110

Table 47: Question 17 with "don't know" responses

Please rate the following categories of Littleton government performance.	Exc	ellent	G	ood	F	air	Р	oor	Don'	t know	To	otal
The direction the city is taking with respect to open space, trails	2.49/	N-21	400/	N-62	E0/	N-6	00/	N-10	1.40/	N-10	100%	N-120
and parks	24%	N=31	49%	N=63	5%	N=6	8%	N=10	14%	N=18	100%	N=128
Attracting companies to locate in Littleton	0%	N=0	32%	N=40	21%	N=26	10%	N=12	38%	N=48	100%	N=127
The job the city government does at welcoming citizen involvement	32%	N=41	25%	N=32	16%	N=20	4%	N=5	22%	N=28	100%	N=127
Opportunities to participate in city government decisions	26%	N=33	21%	N=27	19%	N=24	10%	N=13	23%	N=30	100%	N=127
Responding to citizen complaints and concerns	11%	N=14	20%	N=25	20%	N=25	8%	N=10	41%	N=53	100%	N=127
Holding public meetings about city plans	24%	N=30	36%	N=45	11%	N=13	4%	N=5	25%	N=31	100%	N=125
Littleton's elected officials' consideration of what people like me think	15%	N=19	13%	N=17	19%	N=24	22%	N=27	32%	N=40	100%	N=127
Littleton's government as an example of how best to provide services	8%	N=10	25%	N=32	9%	N=11	18%	N=23	40%	N=51	100%	N=127
The city manager's management of city operations	6%	N=8	28%	N=34	5%	N=6	14%	N=18	46%	N=57	100%	N=123
The quality of work provided by City of Littleton employees	19%	N=24	35%	N=43	17%	N=21	7%	N=9	22%	N=27	100%	N=123
Spending local tax dollars wisely	14%	N=18	33%	N=41	23%	N=29	14%	N=18	16%	N=20	100%	N=126
The value of services for the property taxes paid to Littleton	23%	N=29	33%	N=43	21%	N=27	14%	N=18	9%	N=12	100%	N=128
A city government that is run efficiently	20%	N=26	27%	N=34	7%	N=9	14%	N=17	32%	N=41	100%	N=127
Running Littleton's local government in the best interest of residents	9%	N=11	33%	N=43	16%	N=20	19%	N=24	23%	N=30	100%	N=128
Being transparent and accountable to the public	9%	N=11	39%	N=50	21%	N=27	20%	N=26	11%	N=14	100%	N=128
Providing information about city plans and programs	17%	N=22	44%	N=56	16%	N=20	10%	N=12	13%	N=17	100%	N=128
The overall direction the city is taking	12%	N=16	40%	N=51	21%	N=27	13%	N=16	14%	N=18	100%	N=128

Table 48: Question 18 without "don't know" responses

To what extent do you trust that the decisions made by city council represent the best interest of citizens?	Percent of respondents	Number of respondents
To a great extent	26%	N=29
To a moderate extent	37%	N=41
To a small extent	23%	N=26
Not at all	14%	N=16
Total	100%	N=113

Table 49: Question 18 with "don't know" responses

To what extent do you trust that the decisions made by city council represent the best interest of citizens?	Percent of respondents	Number of respondents
To a great extent	23%	N=29
To a moderate extent	32%	N=41
To a small extent	21%	N=26
Not at all	13%	N=16
Don't know	12%	N=15
Total	100%	N=128

Table 50: Question 19 - Importance without "don't know" responses

Thinking about the next five to eight years, how important is each of			V	ery	Som	ewhat	Not	at all		
the following potential projects in Littleton?	Ess	ential	imp	ortant	imp	important important		ortant	To	otal
Reducing traffic congestion on city streets	31%	N=40	29%	N=36	32%	N=40	8%	N=10	100%	N=126
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	64%	N=82	34%	N=44	2%	N=3	0%	N=0	100%	N=128
Building new trails	16%	N=20	39%	N=48	36%	N=45	9%	N=11	100%	N=124
Continuing preservation programs for historic buildings	23%	N=30	20%	N=25	48%	N=61	9%	N=12	100%	N=128
Partnering strategically and financially with the private sector in development	18%	N=21	51%	N=59	25%	N=29	7%	N=8	100%	N=116
Redeveloping older neighborhoods	13%	N=16	29%	N=36	43%	N=53	15%	N=19	100%	N=124
Redeveloping aging shopping centers	30%	N=37	24%	N=30	43%	N=53	3%	N=4	100%	N=123

Table 51: Question 19 - Importance with "don't know" responses

Thinking about the next five to eight years, how important is each of the following potential projects in Littleton?	Ecc	ential		ery ortant		ewhat ortant		at all ortant		on't now	T	otal
is each of the following potential projects in Littleton:	Loo	Cilliai	шір	Jitarit	шр	ortant	шр	ortant	KI	IOW	10	Jiai
Reducing traffic congestion on city streets	31%	N=40	29%	N=36	32%	N=40	8%	N=10	0%	N=0	100%	N=126
Maintaining and improving city infrastructure (e.g.,												
streets, sidewalks, buildings, etc.)	64%	N=82	34%	N=44	2%	N=3	0%	N=0	0%	N=0	100%	N=128
Building new trails	16%	N=20	39%	N=48	36%	N=45	9%	N=11	0%	N=0	100%	N=124
Continuing preservation programs for historic buildings	23%	N=30	20%	N=25	48%	N=61	9%	N=12	0%	N=0	100%	N=128
Partnering strategically and financially with the private												
sector in development	16%	N=21	46%	N=59	22%	N=29	6%	N=8	9%	N=12	100%	N=128
Redeveloping older neighborhoods	12%	N=16	28%	N=36	41%	N=53	15%	N=19	4%	N=5	100%	N=128
Redeveloping aging shopping centers	29%	N=37	23%	N=30	41%	N=53	3%	N=4	4%	N=5	100%	N=128

Table 52: Question 19 - MOST Important

Check the ONE circle for the item you think is the most important future project for Littleton.	Percent of respondents	Number of respondents
Reducing traffic congestion on city streets	17%	N=22
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	49%	N=63
Building new trails	1%	N=2
Continuing preservation programs for historic buildings	9%	N=12
Partnering strategically and financially with the private sector in development	10%	N=12
Redeveloping older neighborhoods	5%	N=7
Redeveloping aging shopping centers	9%	N=11
Total	100%	N=128

Table 53: Question 20 without "don't know" responses

Please indicate how much of a priority, if at all, you think it is for the City of		:la	140	d:			NI.			
Littleton Police Department to focus resources on each of the following areas		igh ··		dium ·.			Not a		_	
in the next two years.	pri	ority	pri	ority	Low	oriority	pri	ority	10	otal
Traffic issues/residential speeding	29%	N=37	38%	N=48	26%	N=33	6%	N=8	100%	N=125
Vandalism/graffiti	28%	N=35	31%	N=39	34%	N=42	7%	N=9	100%	N=125
Fraud/identity theft	40%	N=47	30%	N=35	28%	N=32	3%	N=4	100%	N=118
School safety (bullying, fighting, weapons)	60%	N=74	25%	N=31	14%	N=17	1%	N=1	100%	N=122
Homeless/transient-related issues	69%	N=89	20%	N=25	9%	N=11	2%	N=3	100%	N=128
Gang activity	49%	N=56	17%	N=19	14%	N=16	20%	N=23	100%	N=114
Violent crimes	67%	N=75	23%	N=26	0%	N=1	9%	N=10	100%	N=112
Property crimes	51%	N=60	27%	N=32	13%	N=15	9%	N=10	100%	N=117
Hate crimes	64%	N=71	19%	N=21	11%	N=12	5%	N=6	100%	N=110
Disorderly conduct/public intoxications/noise violations	22%	N=28	45%	N=56	24%	N=30	9%	N=11	100%	N=125
Disorderly youth/underage drinking	24%	N=29	36%	N=44	24%	N=29	16%	N=20	100%	N=121
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	41%	N=46	38%	N=43	12%	N=14	9%	N=10	100%	N=113

Table 54: Question 20 with "don't know" responses

Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on	High Medium				Not a		Don't know		т.			
each of the following areas in the next two years.		ority	•	ority		oriority		ority				otal
Traffic issues/residential speeding	29%	N=37	38%	N=48	26%	N=33	6%	N=8	0%	N=0	100%	N=125
Vandalism/graffiti	28%	N=35	31%	N=39	33%	N=42	7%	N=9	1%	N=1	100%	N=127
Fraud/identity theft	37%	N=47	28%	N=35	26%	N=32	3%	N=4	7%	N=9	100%	N=127
School safety (bullying, fighting, weapons)	58%	N=74	24%	N=31	13%	N=17	1%	N=1	4%	N=5	100%	N=127
Homeless/transient-related issues	69%	N=89	20%	N=25	9%	N=11	2%	N=3	0%	N=0	100%	N=128
Gang activity	44%	N=56	15%	N=19	13%	N=16	18%	N=23	11%	N=14	100%	N=128
Violent crimes	59%	N=75	20%	N=26	0%	N=1	8%	N=10	13%	N=16	100%	N=128
Property crimes	47%	N=60	25%	N=32	12%	N=15	8%	N=10	8%	N=11	100%	N=128
Hate crimes	56%	N=71	17%	N=21	10%	N=12	5%	N=6	14%	N=18	100%	N=128
Disorderly conduct/public intoxications/noise violations	22%	N=28	44%	N=56	24%	N=30	9%	N=11	2%	N=3	100%	N=128
Disorderly youth/underage drinking	22%	N=29	34%	N=44	23%	N=29	15%	N=20	5%	N=7	100%	N=128
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	36%	N=46	34%	N=43	11%	N=14	8%	N=10	12%	N=15	100%	N=128

Table 55: Question 21 without "don't know" responses

If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?	Percent of respondents	Number of respondents
Strongly support	42%	N=53
Somewhat support	35%	N=44
Somewhat oppose	10%	N=13
Strongly oppose	12%	N=15
Total	100%	N=125

Table 56: Question 21 with "don't know" responses

If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?	Percent of respondents	Number of respondents
Strongly support	41%	N=53
Somewhat support	34%	N=44
Somewhat oppose	10%	N=13
Strongly oppose	12%	N=15
Don't know	2%	N=3
Total	100%	N=128

Table 57: Question 22 without don"t know responses

A three-quarters of a cent sales and use tax rate increase was approved by voters in 2021 and is expected to generate more than \$9 million a year to fund capital improvements throughout the city. Municipal bonds are commonly issued by cities to finance large capital projects sooner rather than waiting for the revenue to accumulate. The city may ask voters to consider a future ballot question that would allow it to issue bonds to fund capital projects with the debtpaid by the		
revenue from last year's sales tax increase. Which of the following statements best describes your opinion of this proposal?	Percent of respondents	Number of respondents
Strongly support	38%	N=41
Somewhat support	44%	N=47
Somewhat oppose	8%	N=9
Strongly oppose	10%	N=11
Total	100%	N=107

Table 58: Question 22 with don"t know responses

A three-quarters of a cent sales and use tax rate increase was approved by voters in 2021 and is expected to generate more than \$9 million a year to fund capital improvements throughout the city. Municipal bonds are commonly issued by cities to finance large capital projects sooner rather than waiting for the revenue to accumulate. The city may ask voters		
to consider a future ballot question that would allow it to issue bonds to fund capital projects with the debtpaid by the revenue from last year's sales tax increase. Which of the following statements best describes your opinion of this proposal?	Percent of respondents	Number of respondents
Strongly support	32%	N=41
Somewhat support	37%	N=47
Somewhat oppose	7%	N=9
Strongly oppose	8%	N=11
Don't know	16%	N=21
Total	100%	N=128

Table 59: Question 23 without "don't know" responses

To what extent would you support or oppose a lodging tax that hotel room visitors would pay with the money to be used for cultural arts, and tourism marketing of Littleton?	Percent of respondents	Number of respondents
Strongly support	44%	N=53
Somewhat support	35%	N=42
Somewhat oppose	9%	N=11
Strongly oppose	13%	N=16
Total	100%	N=122

Table 60: Question 23 with "don't know" responses

Percent of	Number of
respondents	respondents
42%	N=53
33%	N=42
8%	N=11
12%	N=16
5%	N=6
100%	N=128
	respondents 42% 33% 8% 12% 5%

Table 61: Question 24 without "don't know" responses

Please indicate how important it is to you, if at all, to receive			V	ery	Somewhat		Not at all			
information from the city about each of the following topics.	Essential		important		important		important		Total	
Special events (e.g., concerts, races, festivals)	24%	N=31	45%	N=58	24%	N=30	7%	N=9	100%	N=128
Police/crime data	19%	N=24	57%	N=73	16%	N=21	7%	N=9	100%	N=128
City finances/budget	35%	N=45	50%	N=65	8%	N=11	6%	N=8	100%	N=128
Development projects (new residential or commercial buildings or										
sites)	38%	N=48	42%	N=54	19%	N=24	1%	N=1	100%	N=128
Demographics of the community	10%	N=12	30%	N=37	42%	N=51	18%	N=22	100%	N=122
Public asset conditions (streets, city buildings/facilities, etc.)	27%	N=33	58%	N=70	15%	N=18	0%	N=0	100%	N=121
Code compliance requirements and current activity	22%	N=26	29%	N=35	38%	N=45	11%	N=13	100%	N=119
Street/traffic/road work	43%	N=55	44%	N=56	12%	N=16	1%	N=1	100%	N=128
Community planning (land uses, transportation, etc.)	45%	N=57	46%	N=59	9%	N=11	0%	N=0	100%	N=128
Economic development	37%	N=48	29%	N=38	33%	N=42	1%	N=1	100%	N=128
City council decisions	58%	N=75	22%	N=29	19%	N=25	0%	N=0	100%	N=128
Conduct business with the city online	32%	N=37	40%	N=47	25%	N=29	3%	N=3	100%	N=116
Other topics you would like to receive information about (please specify)	44%	N=9	43%	N=9	10%	N=2	3%	N=1	100%	N=21

Table 62: Question 24 with "don't know" responses

Please indicate how important it is to you, if at all, to receive information from the city about each of the	Essential		Very		Somewhat		Not at all		Dan't langua		Takal	
following topics.			important		important		important		Don't know		Total	
Special events (e.g., concerts, races, festivals)	24%	N=31	45%	N=58	24%	N=30	7%	N=9	0%	N=0	100%	N=128
Police/crime data	19%	N=24	57%	N=73	16%	N=21	7%	N=9	0%	N=0	100%	N=128
City finances/budget	35%	N=45	50%	N=65	8%	N=11	6%	N=8	0%	N=0	100%	N=128
Development projects (new residential or commercial buildings or sites)	38%	N=48	42%	N=54	19%	N=24	1%	N=1	0%	N=0	100%	N=128
Demographics of the community	9%	N=12	29%	N=37	40%	N=51	17%	N=22	5%	N=6	100%	N=128
Public asset conditions (streets, city buildings/facilities, etc.)	25%	N=33	55%	N=70	14%	N=18	0%	N=0	5%	N=7	100%	N=128
Code compliance requirements and current activity	20%	N=26	27%	N=35	35%	N=45	10%	N=13	7%	N=9	100%	N=128
Street/traffic/road work	43%	N=55	44%	N=56	12%	N=16	1%	N=1	0%	N=0	100%	N=128
Community planning (land uses, transportation, etc.)	45%	N=57	46%	N=59	9%	N=11	0%	N=0	0%	N=0	100%	N=128
Economic development	37%	N=48	29%	N=38	33%	N=42	1%	N=1	0%	N=0	100%	N=128
City council decisions	58%	N=75	22%	N=29	19%	N=25	0%	N=0	0%	N=0	100%	N=128
Conduct business with the city online	29%	N=37	37%	N=47	23%	N=29	2%	N=3	9%	N=12	100%	N=128
Other topics you would like to receive information about (please specify)	11%	N=9	10%	N=9	2%	N=2	1%	N=1	76%	N=67	100%	N=88

Table 63: Question 25

Please indicate whether each of the following is a major source, minor source or not a source of information for you when looking for information about the City of Littleton.	Major source		Minor source		Not a source		Total	
The Littleton Report (bi-monthly city newsletter)	63%	N=80	15%	N=19	22%	N=28	100%	N=127
The Littleton Independent (weekly, privately-owned newspaper)	19%	N=23	25%	N=31	56%	N=69	100%	N=123
Denver Post	16%	N=20	7%	N=9	78%	N=98	100%	N=127
The Villager (weekly, privately-owned newspaper)	0%	N=0	14%	N=17	86%	N=109	100%	N=127
Littletongov.org (official city website)	59%	N=75	29%	N=37	12%	N=15	100%	N=127
Openlittleton.org (citizen engagement website)	15%	N=19	28%	N=35	57%	N=73	100%	N=127
Littletonrocks.com (events website)	13%	N=16	28%	N=36	59%	N=76	100%	N=128
Littleton's Facebook page (facebook.com/CityofLittleton)	5%	N=7	18%	N=24	76%	N=98	100%	N=128
Littleton on Twitter (twitter.com/CityofLittleton)	9%	N=11	17%	N=21	74%	N=92	100%	N=124
Comcast Cable Channel 8 (city government access channel)	2%	N=3	13%	N=16	85%	N=105	100%	N=123
NextDoor.com	7%	N=8	18%	N=22	75%	N=91	100%	N=122
Littleton Report Online	51%	N=65	28%	N=36	21%	N=27	100%	N=128
Instagram	2%	N=2	6%	N=7	93%	N=118	100%	N=127

Verbatim Responses

Following are verbatim responses to open-ended. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. Within each question the responses are in alphabetical order.

Question 2. What are your reasons for living in Littleton? (Please select all that apply.) ("Other" responses.)

- 5 years ago I was squeezed by a greedy landlord and found it cheaper to buy, but had to do it in a hurry. If I had more time I probably wouldh't have chosen Englewood. It's too noisy for me (noise from trains, Santa Fe Drive, helicopters at all hours of the night.)
- Close proximity to parks, trails, and open spaces
- Close to work
- Close to work
- Good bike trails (need better on-street protected bike lanes, though) and access to light rail transit/buses
- High Line Canal Trail, Lee Gulch Trail and South Platte Park are all nearby for daily 6 to 7 mile walks. Historic downtown nearby makes Littleton seem like a small town within the Metro area
- I love that it has small town feel with access to everything the big city has to offer so close.
- I was able to afford my home when purchased in 2014 when my work office was in Highlands Ranch.
- It has a great history, parks, downtown. Up to the year 2000, the city community was a very forward thinking and risk-taking, and a strong regional leader.
- It has easy access to the RTD-Denver light rail
- Job is close by...no need to commute
- Parks, trails and the abundance of small businesses
- Small town feel & ambiance not over crowded
- Walkability
- · Walking/biking potential
- We moved here 17 years ago from Denver. It was affordable yet accessible to downtown Denver with lightrail.
- We're close to an excellent library (Bemis) and the historical museum and parks.
- Wife lived here
- Wonderful view of the Mountians

Question 4. Please identify <u>up to three</u> issues you believe are the most pressing issues facing Littleton in the next two years. ("Other" responses).

- Affordable housing
- affordable housing
- Affordable housing for young couples/new families. Even more safe walking and biking options. Permanent public restrooms or port-a-potties in all of the parks.
- Allowing homelessness's and beggers
- Begging, "homelessness" and drug addiction
- Bike lanes on major streets like Littleton Blvd
- City council saying yes to about every mega developer, scraping 100 yo buildings, not saying NO to more growth more more more more does not translate to better anything, in fact, the opposite, the more more more that comes here, the worse the quality of life. Focus on what WE HAVE and make things better, stop adding more apartments, more chains, more of everything else and then not doing anything about the roads just need to look at the disgusting Grove that was built, hundreds of people living there, and now we have to stop every time someone wants to cross the street, more cars, more traffic, less parking, Making littleton better doesn't mean bigger!
- Community development has urbanized our Little town and made it feel like every other generic town on the front range. It used to be unique! Growth is completely unchecked with multifamily homes going up where single family homes used to be. Sewer lines and roadways are in desperate need of complete overhaul. Alcohol and marijuana sales are now allowed everywhere (voting on alcohol sales at convenience stores in underway now too). When I moved here, you couldn't even buy alcohol on Sundays, which is what I prefer. Crime has significantly increased and I no longer feel safe walking through my neighborhood at dawn or dusk with homeless people living on and near trails. I have been living in Littleton for 27 years (grew up in Boulder) and I'm only 45 yo but I miss the safety, peace, tranquility and quality of life that Littleton used to offer!
- conscious development not letting South Suburban drive open space and park development and not letting developers drive major developments like Aspen Grove, Ensor, etc
- Continue to support small town culture and monitor for practical growth vs. the concept that
 more is better. I understand financial considerations but a more populated Littleton has some
 negatives as well as positives.
- Cost of living
- Cost of living
- Developers and the city seem too interested in high density apartments and not much attention to the infrastructure that supports our city.
- environmental sustainability

- Ever-increasing cost of finding a home here -- and lack of vacant homes/rental apartments.
 Not enough home building and apartment building going on. Too many NIMBYs blocking meaningful housing availability.
- Homeless encampments
- Homeless people in the parks is frightening
- Housing affordability
- How to manage growth, i.e. single family homes vs apartment buildings; low rise vs high rise.
- Keep more homeowners in their homes (not corporations). More corporations are buying up housing and converting them to fulltime rentals, long term and short term. This erodes at communities and makes housing impossible for young families to afford. We need to provide all means to support and protect people, so they can afford to buy and own a home in which they may live. Keep short term rentals but require that the owner lives in the home. Do not allow absentee owners to operate short-term rentals. Long-term rentals should also have higher standards of care and upkeep; because those who own/operate these rentals will put the BARE MINIMUM amount of money into their profit-making machines. Homeowners, in contrast, who rent space in their homes use that income to make improvements and achieve financial goals, like paying off mortgages and making efficiency upgrades (solar, etc).
- · lack of diverse housing options specifically affordable housing
- Limit apartment construction.
- littleton is a dying disfunctional city. old retail sits while the city gives no direction for redevelopment. old commercial and residential areas of Englewood are thriving Sheridan redeveloped a dump and littleton can't figure out what to do with an old Safeway or a sod farm. The Marathon property sucks because of the retail restrictions on Broadway that looked good on paper but suck in reality. there could have been a Lowes there but big box retail was bad. now the district can't pay its debt so it is Centennial Downs revisited. Aspen Grove will die without proactive city planning. not financial support but work out a reasonable redevelopment plan and get it going before it is too late. the Platte river open space should have trails and be open for use not fenced off with no access. get over the protectionism.
- Maintaining support of local businesses
- · maintaining the population and not promoting high density housing
- Need more affordable housing & mixed used retail/ living areas
- Need more housing options price, type. We have a virulent group of NIMBYs who work hard to prevent this from happening.
- Need to restrict building heights to 4 stories and limit high density housing.
- Noise levels are unacceptable
- Over development of housing
- People experiencing homelessness on street corners and in parks many seem in need of mental and physical help.

- Price of old homes is outrageous
- Public Transit, bike, and walking infrastructure as it relates to public health, neighborhood image, and traffic reduction
- Residential growth plan for the city seems to be out of control allowing too much large high density development
- Retail Property Development and Affordable Housing
- Schools/Education quality AND homelessness
- Sewer maintenance fees are too high for seniors on a fixed income. Long-time senior residents can't afford to stay in their homes. There should be discounts for seniors to help them to be able to keep their homes in Littleton. Also too much growth and expensive-style businesses coming in trying to be come like Cherry Creek rather than affordable home-town businesses. Cramming too many people into small areas is spoiling the Littleton I've lived in for over 40 years. It's sad what is happening to the community for the sake of making more money. We are being sold out.
- Shouldering the responsibility for what should be an icon of the city. in the refurbishing and
 care of the Geneva Village complex. This should be a city treasure and a model for other senior
 living communities. The village has been there since I was a boy 65+ Years. It has along and
 strong history that should be preserved.
- Street Racing terrible on Santa Fe, Need more new AFFORDABLE housing/apartments....not UNaffordable new apts being built
- · too much new housing
- Ugly overdevelopment. No business development in fact, City Council builds cheap apartments rather than commercial dev creating jobs for residents.
- Unchecked/unpunished speeding along major streets Mineral, Broadway, Bowles -
- Walking and biking infrastructure

Question 25: Other topics you would like to receive information about:

- Affordable housing solutions
- All school issues need to be transparent. Schools should never be able to hide issues.
- · any community health and sustainability initiatives
- Community events
- Development/density issues. Historic Preservation. How City Gov. is spending money,.
- didn't mean to click
- Don't know. Protecting citizens' private property and rights should be paramount
- Efforts to remove homeless encampments
- Email it all

- How citizens of Littleton and the city of Littleton can support environmental and climate change issues.
- I don't know what they would be.
- I would like information about how the scooter situation is being handled. We've had scooters abandoned in our neighborhood for almost a month.
- I'd love to see metrics comparing finances between Littleton and neighboring cities and the ratios for the various budgets.
- IGA renewal with South Suburban Parks and Recreation. SSPR get 3-4x as much tax revenue as the city yet there is a match requirement for capital projects projects that are NOT NEEDED. SSPR just wants to spend so they can raise our taxes. Please consider leaving SSPR. They get too much money from Littleton. And they will only get more with property values going up, yet they keep raising the mill levy rate.
- Large commercial and apartment ordinance approval process
- Littleton's calendar of events (government and "social" needs to be more user-friendly. It takes
 too much work to find which events matter, because useful information is buried in a pdf file
 that in a link that's linked in a calendar event. Comes across as a very opaque communication
 style.
- Major construction & road repairs
- People want to know when businesses come and go so they don't drive to a closed restaurant, for example.
- platte canyon traffic has increased and caused lots of back ups
- Progress on improving water quality, what to do if my water tastes bad, improvements in broadband access, progress on reducing noise levels.
- Reliable info re Littleton development--residential, commercial, traffic, finances--and validated trending for changes in all the foregoing, in the city, county and state.
- The city and county procurement process used. The solicitation activity, and any award decisions.
- The results of these citizen surveys and how the information is actually being used. I'd like to
 know the percentages of citizens answers on these issues, and if they really made a difference
 to decisions being made by City Council.
- Traffic and speeding vehicles.
- What measures are being used to manage efficient municipal operations

If you selected an "other" way, in what other way did you hear about this survey?

- city council member
- City council member forwarded it to me
- Councilmember sent it to me

- email from Paul Bingham
- Friend
- Littleton Report
- Littleton Report Online. Should I know what Polco is?
- Paul Bingham weeks email
- Paul Bingham's weekly newsletter
- Twitter