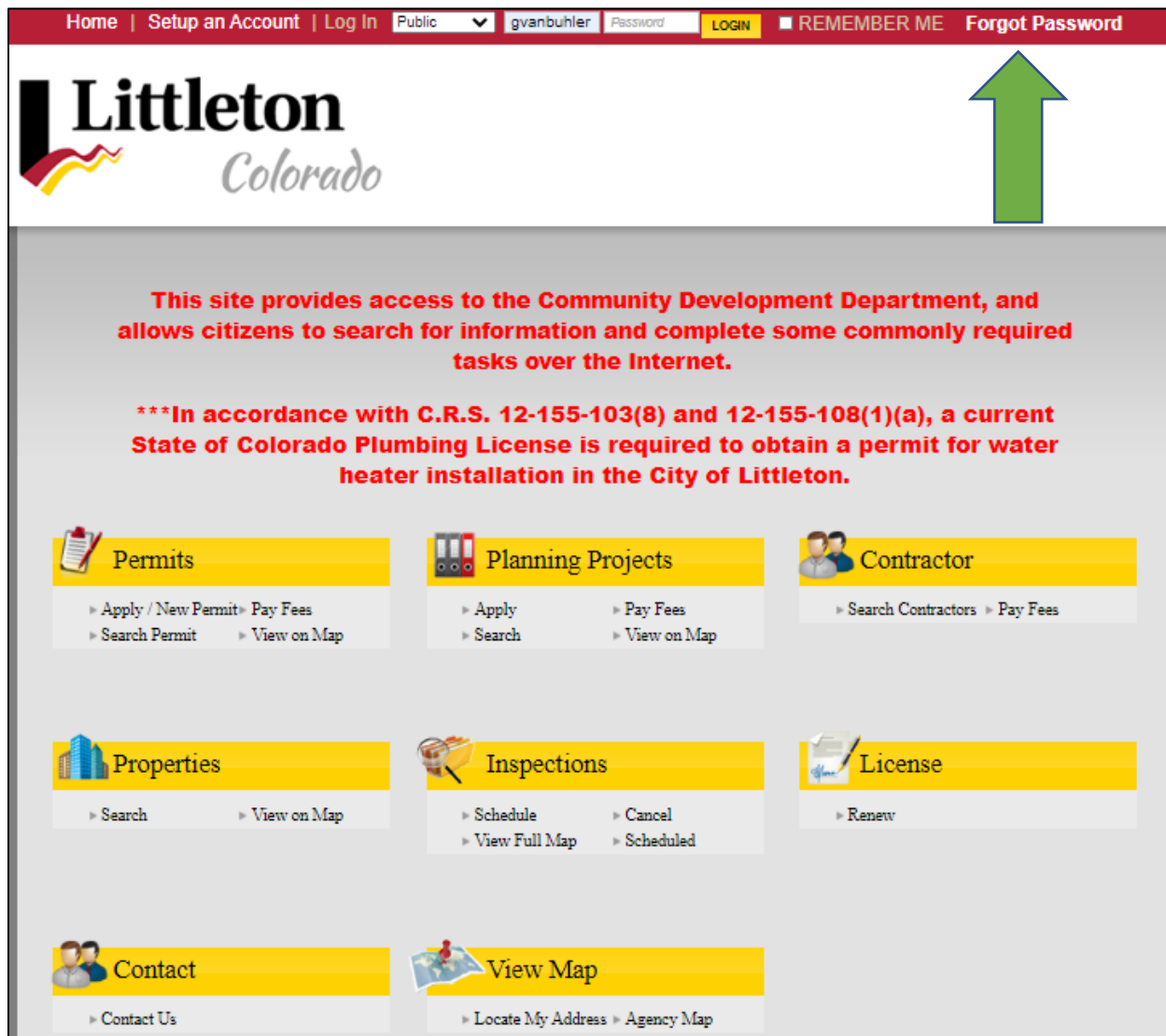


Recovering Password

Users for [Littleton eTRAKiT Portal](#) can recover and reset their passwords through their profiles. Follow the steps below to recover and reset your [Littleton eTRAKiT Portal](#) password. For new contractors, once you have received your AEC license number, to create your password, follow the [Contractor Password](#) instructions below using **Forgot Password**.

Step 1: Forgotten Password

If you forget your password, on the home screen click the link for **Forgot Password** in the top right corner.



Home | Setup an Account | Log In | Public | gvanbuhler | Password | LOGIN | REMEMBER ME | **Forgot Password**

Littleton Colorado

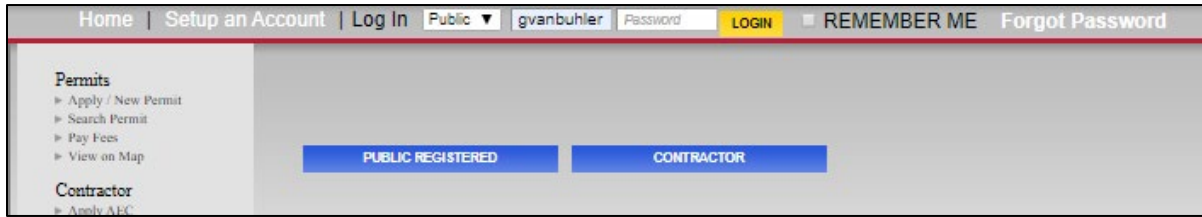
This site provides access to the Community Development Department, and allows citizens to search for information and complete some commonly required tasks over the Internet.

*****In accordance with C.R.S. 12-155-103(8) and 12-155-108(1)(a), a current State of Colorado Plumbing License is required to obtain a permit for water heater installation in the City of Littleton.**

- Permits**
 - Apply / New Permit
 - Pay Fees
 - Search Permit
 - View on Map
- Planning Projects**
 - Apply
 - Pay Fees
 - Search
 - View on Map
- Contractor**
 - Search Contractors
 - Pay Fees
- Properties**
 - Search
 - View on Map
- Inspections**
 - Schedule
 - Cancel
 - View Full Map
 - Scheduled
- License**
 - Renew
- Contact**
 - Contact Us
- View Map**
 - Locate My Address
 - Agency Map

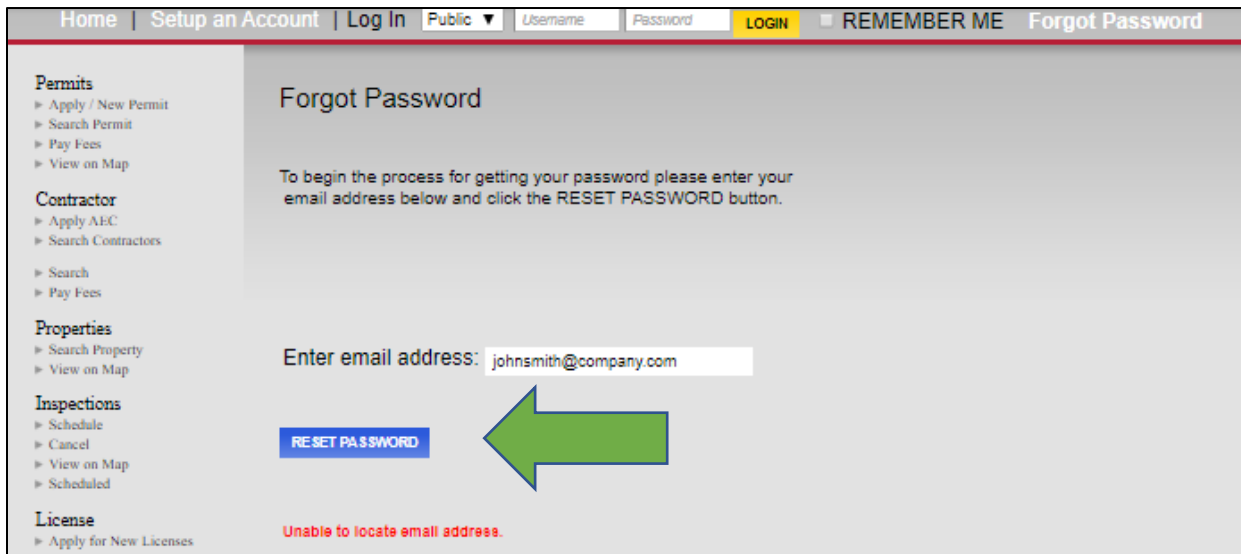
Step 2: Select your Profile Type

If you are a contractor that has a license with the City of Littleton, select **CONTRACTOR**. Users that are not contractors should select **PUBLIC REGISTERED**.



Contractor Password:

To recover or create a password that is associated with a contractor account, enter in the email address associated with the account and click **Reset Password** to proceed.



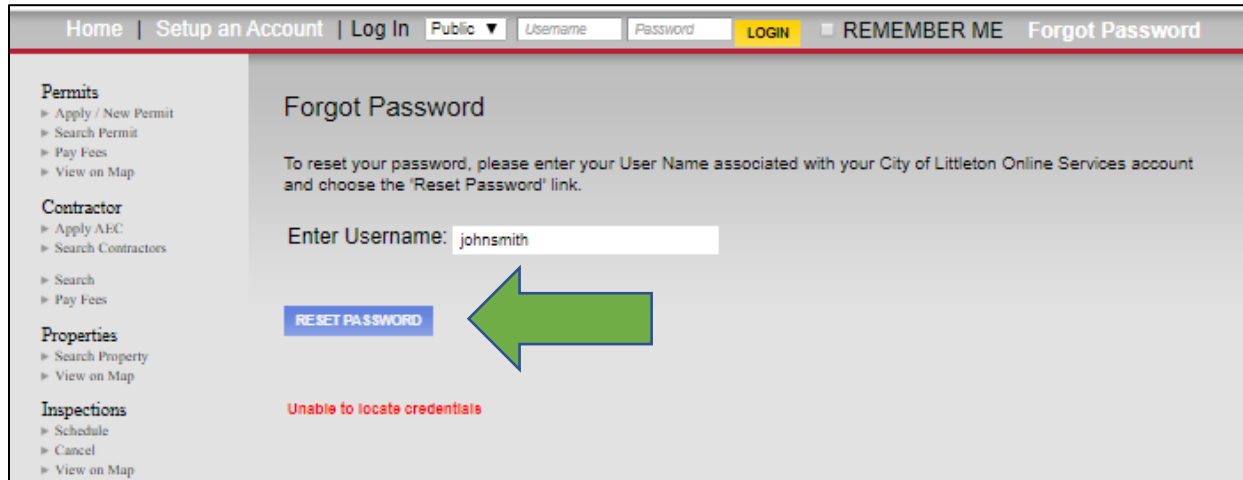
An email with the necessary information to reset your password will be sent to the email address provided. If an account is not found with the email address provided you will get a message "Unable to locate email address." If you believe you have an account and are unsure what email account is associated to it, please contact the Permit Desk at 303-795-3751. If you are locked out, wait 5 minutes and then try again or visit the FAQ's on the [eTRAKiT Help](#) page.

Public Registered Password:

Users that are not contractors will use a public profile for logging into [Littleton eTRAKiT Portal](#).

To recover your user information, enter the user name that is associated with the account.

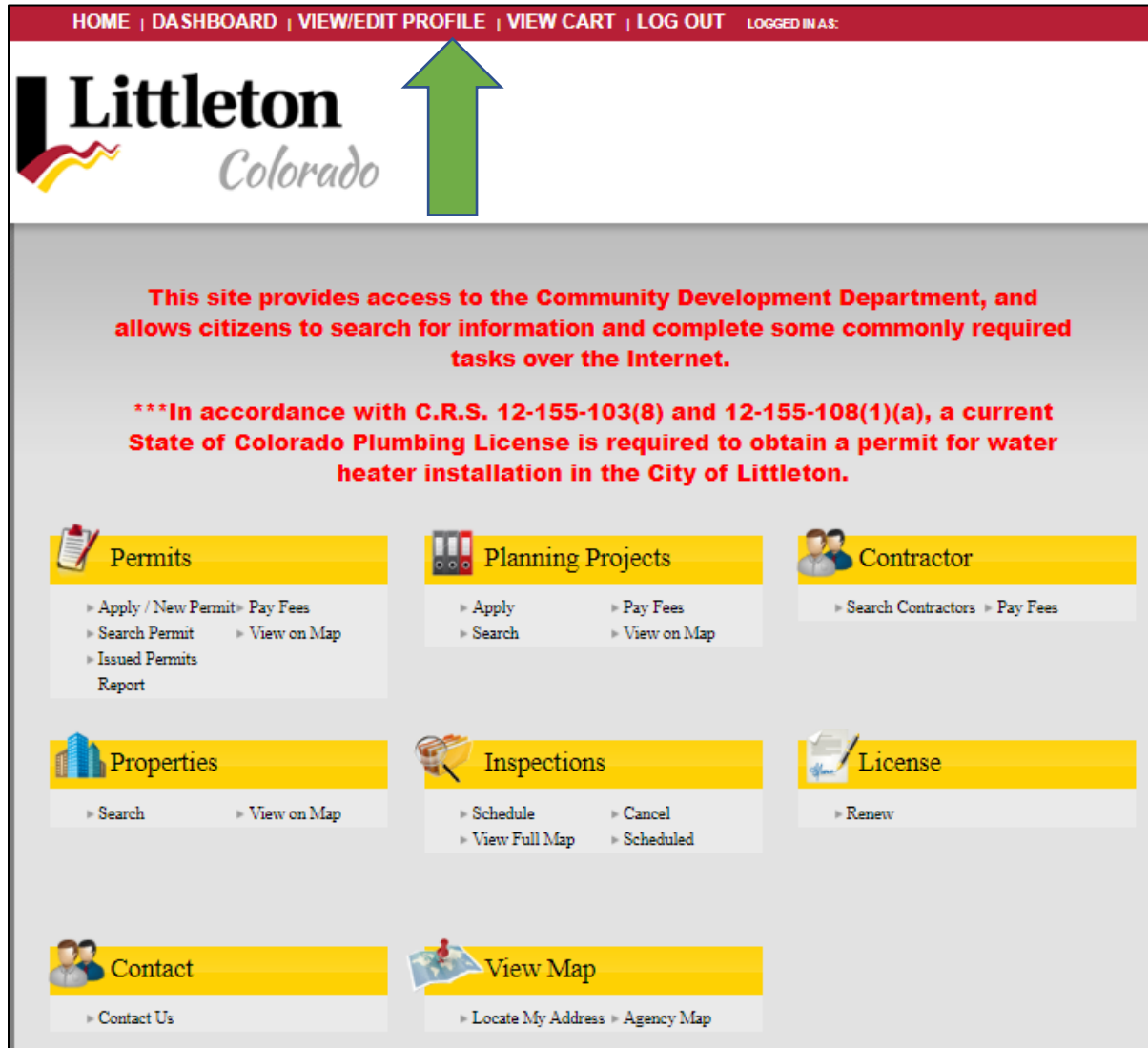
Click **Reset Password** to proceed




An email with the necessary information to reset your password will be sent to the email address on the account. If an account is not found with the username provided you will get a message “Unable to locate credentials.” If you believe you have an account and are unsure what email account is associated to it, please contact the Permit Desk at 303-795-3751. If you are locked out, wait 5 minutes and then try again or visit the FAQ’s on the [eTRAKiT Help](#) page.

Changing password

To change your password while logged in, click **VIEW/EDIT PROFILE** at the top of the page



HOME | DASHBOARD | **VIEW/EDIT PROFILE** | VIEW CART | LOG OUT LOGGED IN AS:

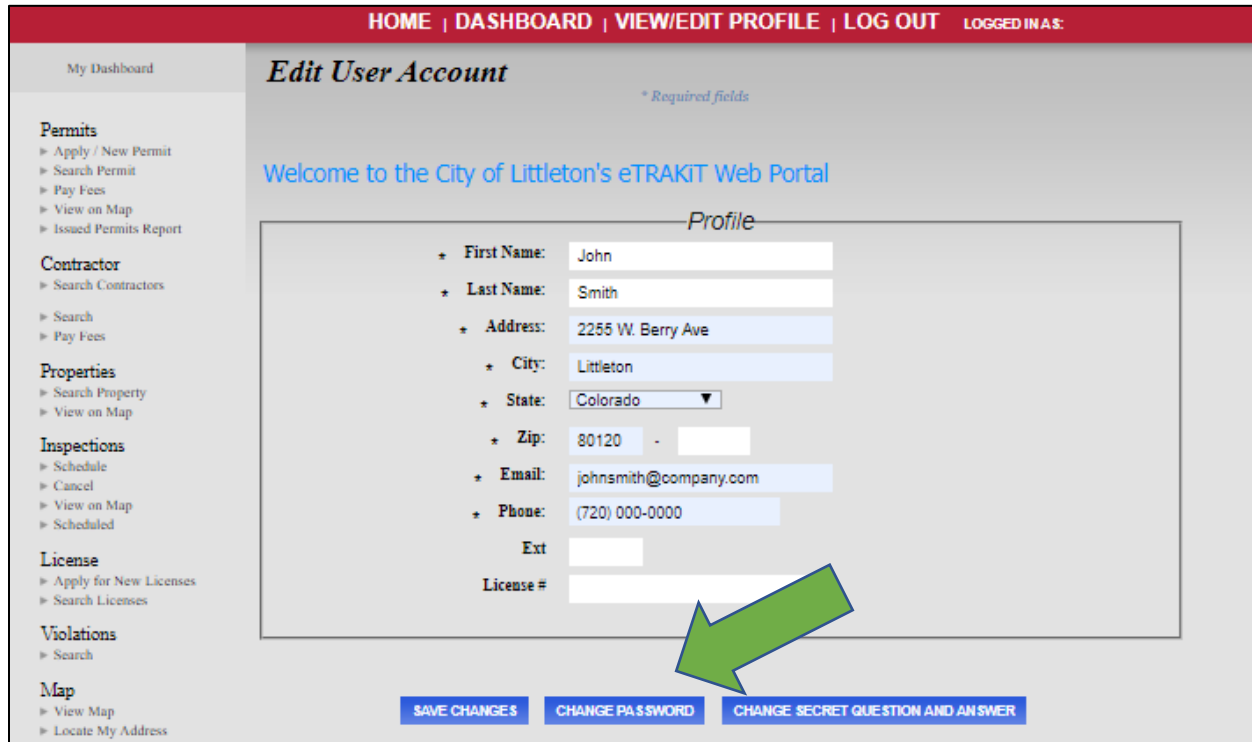
 Littleton
Colorado

This site provides access to the Community Development Department, and allows citizens to search for information and complete some commonly required tasks over the Internet.

*****In accordance with C.R.S. 12-155-103(8) and 12-155-108(1)(a), a current State of Colorado Plumbing License is required to obtain a permit for water heater installation in the City of Littleton.**

- Permits**
 - ▶ Apply / New Permit ▶ Pay Fees
 - ▶ Search Permit ▶ View on Map
 - ▶ Issued Permits Report
- Planning Projects**
 - ▶ Apply ▶ Pay Fees
 - ▶ Search ▶ View on Map
- Contractor**
 - ▶ Search Contractors ▶ Pay Fees
- Properties**
 - ▶ Search ▶ View on Map
- Inspections**
 - ▶ Schedule ▶ Cancel
 - ▶ View Full Map ▶ Scheduled
- License**
 - ▶ Renew
- Contact**
 - ▶ Contact Us
- View Map**
 - ▶ Locate My Address ▶ Agency Map

Click on **CHANGE PASSWORD**



HOME | DASHBOARD | VIEW/EDIT PROFILE | LOG OUT LOGGED IN AS:

My Dashboard

Edit User Account

** Required fields*

Welcome to the City of Littleton's eTRAKIT Web Portal

Profile

+ First Name: John

+ Last Name: Smith

+ Address: 2255 W. Berry Ave

+ City: Littleton

+ State: Colorado

+ Zip: 80120 -

+ Email: johnsmith@company.com

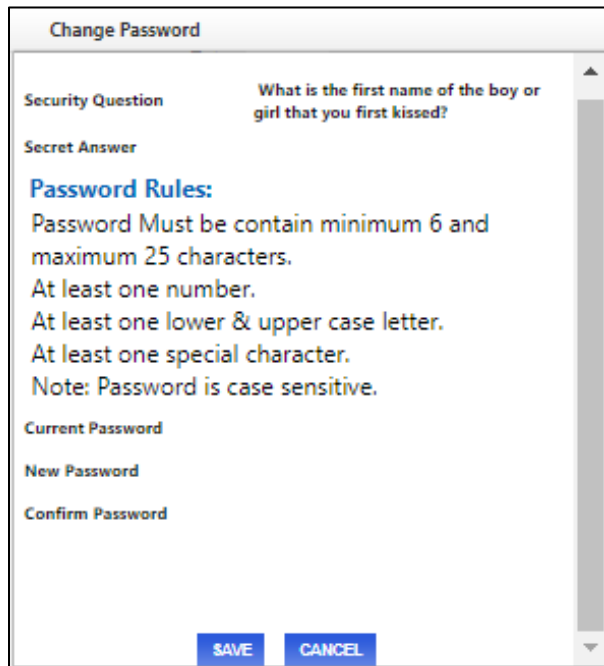
+ Phone: (720) 000-0000

Ext

License #

SAVE CHANGES CHANGE PASSWORD CHANGE SECRET QUESTION AND ANSWER

A pop up window will appear, click to the right of **Current Password** and enter your existing password. Click to the right of **New Password** to enter your new password. Re-enter your new password to the right of **Confirm Password**. Click **SAVE**.



Change Password

Security Question What is the first name of the boy or girl that you first kissed?

Secret Answer

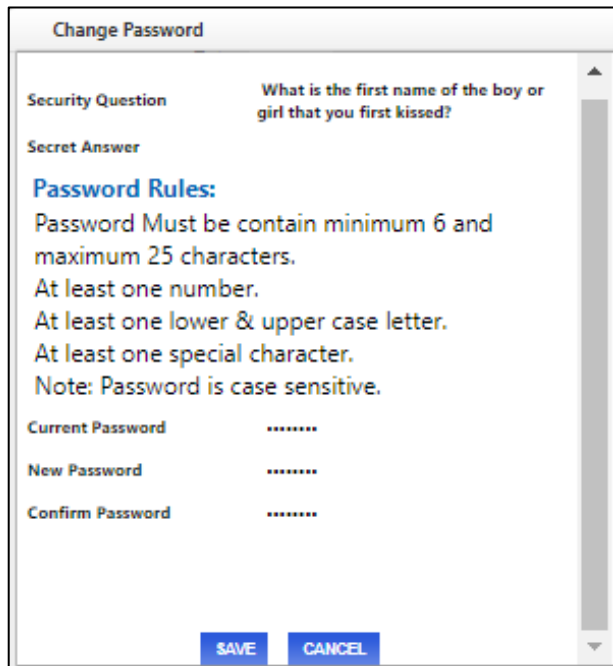
Password Rules:
 Password Must be contain minimum 6 and maximum 25 characters.
 At least one number.
 At least one lower & upper case letter.
 At least one special character.
 Note: Password is case sensitive.

Current Password

New Password

Confirm Password

SAVE CANCEL



Change Password

Security Question What is the first name of the boy or girl that you first kissed?

Secret Answer

Password Rules:
 Password Must be contain minimum 6 and maximum 25 characters.
 At least one number.
 At least one lower & upper case letter.
 At least one special character.
 Note: Password is case sensitive.

Current Password

New Password

Confirm Password

SAVE CANCEL